

September 2026 Parliament Sitting

Tuesday 29th September, 2026

Written Question:

219/2026 Hon. Inia Seruiratu to ask the Minister for Health and Medical Services – Can the Minister inform Parliament on the total number of complaints and cases registered relating to alleged surgical errors, complications or medical negligence arising from surgical procedures, for the period 1 January 2023 to 31 July 2026, and to provide the following:

- (a) a breakdown of the complaints and cases by type of surgical procedure performed;

- (b) a breakdown of the complaints or cases by the hospital or health facility where the surgical procedure was performed; and
- (c) the number of complaints or cases that have been investigated and concluded, substantiated, dismissed or remain under investigation, including the number of cases currently before the courts.

Written Response:

Mr Speaker, Sir, based on records available to the Ministry for the period 1 January 2023 to 31 July 2026, a total of 1,218 complaints were registered through the national 157 feedback line managed by the Ministry of Civil Service.

Of these, three complaints were specifically categorised as relating to alleged surgical errors, complications or medical negligence arising from surgical procedures.

2. Overall, 157 Feedback Data

Period	Total complaints registered through 157	Surgical related complaints
1 January 2023 – 31 July 2026	1,218	3

3. Response to Part (a) – Type of Surgical Procedure

Type of surgical procedure	Number of complaints	Nature of complaint/allegation
Circumcision	2	Allegations relating to post-procedure infection, alleged nerve damage, and repeated/unsuccessful procedures.
Breast surgery/Mastectomy	1	Allegation relating to infection approximately one year after surgery and concerns regarding post-operative follow-up
Total	3	

4. Response to Part (b) – Hospital/Health Facility

Hospital/Health Facility	Number of Complaints	Procedure
Lautoka Hospital	2	1 circumcision-related; 1 breast surgery/mastectomy-related
Raiwaga Health Center	1	Circumcision-related
Total	3	

5. Response to Part (c) – Investigation, Resolution and Legal Status

Year	Cases Cascaded to SG's office	Status
2023	6	Documents submitted to SG's Office; 1 case settled out of court for \$50,000
2024	9	Under active legal review and/or court processing

2025	6	Under active legal review
2026 (January to July)	5	Under active investigation/review
Total	26	

Mr Speaker, Sir, there are also cases received directly by the Solicitor General's Office through legal processes taken by patients.

A total of 26 cases were received by the SG's office out of which five (5) are surgical related requiring cataract, amputation and laparotomy procedures.

Colonial War Memorial Hospital and Lautoka Aspen Hospital were the facilities that these surgical procedures were performed.

ENDS